



Wallop Wheels and Wings Visitor – Frequently Asked Questions

Booking and Tickets	
Where can I buy tickets?	Tickets are available to purchase on the Museum website or at the reception desk at the Museum during opening hours
Do I need to print my ticket?	You will receive a ticket via email with a QR code on it. This QR code can be scanned from your smartphone or tablet, so no need to print. We do advise visitors to take a screenshot of their QR code so we are able to process your entry swiftly should we have wifi issues.
Can I buy a ticket on the day?	In 2026, the event sold out in advance, so we advise customers to purchase online before the day of the event to avoid disappointment. Please note that ticket prices will increase from Thursday 8 July. Only tickets purchased in advance of the event will qualify for a free annual pass
What are the ages for child and concession tickets?	Child tickets are for ages 4-15 years. Under 4's go free. Concessions are for ages 65+ years
Will I require ID?	ID will be required for MoD90/AAC and Student tickets
Can I get a refund?	All tickets are non-refundable
Are there any discounted tickets available?	We are able to offer discounts to MoD90 card holders, serving AAC (plus accompanying spouse/children), Veterans (on production of HM Forces Veteran card), children under 4 years and AFM Gold Members
Carer Tickets	We offer a free of charge carer's admission ticket when at least one adult admission ticket is purchased. Add a carer ticket to your basket at the checkout and then please email a copy of one of the following, along with your order reference number to reception@armyflying.com <ul style="list-style-type: none"> Valid Blue Badge

	<ul style="list-style-type: none"> • DLA/PIP or equivalent (DLA must be middle or enhanced rate for care and mobility) • Deaf or Blind Registration • Nimbus Access Card • National Disability Card <p>If we do not receive proof, we reserve the right to cancel your booking</p>
Does my ticket include entry to the Museum on the day of the event?	Although the Museum will be closed on the day of the event, a limited number of add on tickets are available should visitors wish to go into the Museum between 1000 and 1200 or 1230 and 1430 on the day of the event (one per person required). These tickets must be purchased in advance.
Free Annual Pass with advance ticket purchase.	If you have purchased your ticket in advance, you will automatically qualify for a free annual pass to enable you to visit the Museum at any time, free of charge in the next twelve months -valid from 11.07.27. The annual pass can be claimed from 11.07.27 at the Museum reception desk by showing your Wheels and Wings ticket (alternatively, we can look you up on the system).
I have lost my ticket	Please contact the Museum prior to the event if you can, if not please speak with a member of the event team on arrival. We cannot guarantee entry on the day of the event without a valid ticket.

Travel and Parking	
Parking	Parking is available opposite the Museum in Dalton's Field, there will be clear signage in place on the day of the event
Directions to the Museum/Event	For apple maps, please use SO20 8DY. For Google Maps, please use SO20 8FB What3words – please use flag.elections.lateral
Public Transport	There is a bus stop directly outside the Museum-bus numbers 17, 85 and 87 run from Andover. Please check bustimes.org/localities/Andover for timetables. Here is the link:

	https://bustimes.org/services/17-andover-over-wallop The nearest train station is Grateley
Getting to the event by car	Exit from the A303 signposted Salisbury, A343 (the A343 is the road the Museum is located on)

Attending the Event	
What time does the event open?	For general ticket holders the trader village will open from 0930 and the airfield from 1000.
What time does the event finish?	The event ends at 1630
Are dogs allowed at the event?	As the event is staged on a live airfield, it is not suitable for dogs to attend. Only assistance dogs will be permitted to the event. Please notify event.support@armyflying.com if you intend to bring an assistance dog as you will be required to wear a lanyard which will be left for you at the ticket tent.
Dress code	This is an outdoor event, mainly on grass and therefore flat shoes are advised. Please check the weather forecast in advance and bring appropriate all-weather attire.
Hot Weather	The event is held on an open airfield and therefore shade is very limited. Please note that gazebos are not allowed due to the safety of visiting aircraft. Drinking water refill points are available.
Security	The safety and security of our visitors is of paramount importance to us. If you see or hear of anything concerning, please report to a member of staff or the security team and appropriate action will be taken. Please do not bring sharp objects, alcohol or glass to the event. Bag searches will be in operation on arrival at the ticket tent
Do I need to bring cash on the day?	We cannot guarantee that stallholders will have card payment facilities, so please bring cash just in case. The Museum shop is unable to provide cash back
Eating and drinking	There will be a wide selection of catering units available to purchase food and drink from on the day. Please be aware that the Museum café will be closed on the day of

	the event. Drinking water points are available.
Children	Children are always welcome at the event and there are lots of activities for children to participate in. Please note that children under the age of 16 must be accompanied by an adult
First Aid	There will be a dedicated first aid stand on site at the event in the Museum car park. Please alert a member of staff or security if you require first aid provision
Lost Property	Please hand all lost property into the Museum shop or Information Point in the Museum car park and please ask here if there is anything you have lost.
Lost Children	Please alert a member of staff or security if you have lost your child, or go to the Information Tent in the Museum car park
Baby Changing	Baby changing facilities are available in the Museum reception area

Accessibility	
Do you have accessible parking?	Accessible parking will be signposted. Please display your blue badge clearly. If you have mobility issues, please speak with a parking steward and they will direct you to the accessible parking area
Is the site wheelchair friendly?	The majority of the site is a grass field that is mostly level, however, please take care as both Dalton's Field and the Museum site suffer from rabbit holes. There are accessible toilets on the event site and in the Museum shop. There is also an accessible toilet on Dalton's field opposite the ticket tent.