

Reminiscence Sessions Booking FAQs



How do we pay for the visit?

Unless otherwise discussed with a member of the AFM team, payment for your visit will be invoiced after you visit. This is to account for any changes in numbers or requirements of your group.

Can I change the date of my visit?

If your group can no longer make the visit date, please let a member of our team know on event.support@armyflying.com as soon as possible. Please be aware that if you fail to turn up to the session, without letting a member of the team know within a reasonable time, you will still be charged.

What is the minimum and maximum number of the group per session?

The maximum number per group is 10 people, there is no minimum number. Carers are in addition to this group number.

How long is a session?

We recommend a session length of approximately 45 minutes, although we can adapt and offer slightly longer or shorter session where necessary. Please enquire.

A member of our group has mobility issues, can we still have a tour?

If a member of your group has a mobility issue or a disability, please let us know so that we can accommodate this during the visit. The Museum has a lift to the upper floor as well as spare wheelchairs that can be reserved for your group.