

## Thank you for supporting the Army Flying Museum

The closing date of this Grand Prize Draw is Sunday 4th July 2021 and the draw will take place on Monday 5th July 2021.

Applications must be from players aged 16 years old or over. No person under this age is allowed by law to enter the Wallop Wheels & Wings Grand Prize Draw.

Any person who has entered the Wallop Wheels & Wings Grand Prize Draw who is under 16 years old will automatically forfeit any prize. If a child under 16 years old is found to have participated after the draw has taken place, then a full refund will be made to that person, and they will not be eligible to receive the prize.

Wallop Wheels & Wings Grand Prize Draw reserves the right without notice or reason to cancel or refuse entry to the Grand Prize Draw. The Army Flying Museum's decision on all matters affecting the draw is final and legally binding. No correspondence regarding the results of the draw will be entered into.

The winners will be notified by telephone where a telephone number is available. A list of winners will be published on our website <u>https://www.armyflying.com</u> the next working day after the draw.

The Army Flying Museum reserves the right to publish the names of winners.

The cost of each ticket and entry is £2.

## Terms & Conditions:

Army Flying Museum staff and their families are excluded from entering the Grand Prize Draw.

The Army Flying Museum Grand Prize draw is Registered as a Small Society Lottery by Test Valley Borough Council under the Gambling Act 2005.

The person responsible for this lottery is:

Mrs Lucy Johnson Army Flying Museum, Middle Wallop, Hampshire, SO20 8FB

## Complaints

Any complaints regarding our Grand Prize draw can be made directly to Kimberley Matthews at:

Commercial Operations Manager, Army Flying Museum, Middle Wallop, Hampshire, SO20 8FB

Alternatively, email corporate@armyflying.com

We will aim to respond to initial complaints and queries within 48 hours of receipt of the complaint.

If the complaint is not satisfactorily resolved, the matter will be escalated appropriately.

Every complaint will be taken seriously and fully considered by the Army Flying Museum in order that a satisfactory resolution can be achieved.