

## **Museum Front of House Staff**

The Army Flying Museum at Middle Wallop in Hampshire tells the story of British Army Flying from the earliest attempts to conduct operations with gas filled balloons in the late 1800s to today's Army Air Corps which has operated with distinction around the world in a number of roles including combat operations in Iraq and Afghanistan.

We welcome about 35,000 visitors each year, a number that is steadily increasing. We have also recently received funding from the Heritage Lottery Fund to significantly improve and develop the Museum. This is a critical time for the Museum and all staff will have a part to play in the success of the development project.

We are looking for an enthusiastic new member of staff to fill a brand new role at the Museum. The successful candidate will be required to work on the Museum reception desk and also Front of House in the café. Shifts will be allocated on a monthly basis and will include some weekends and school holidays.

### **Required Personal Capabilities and Experience**

- Experience of working in a customer service environment
- Knowledge of shop work (stock taking, upselling, till work)
- Well-organised and self-motivated
- Presentable, friendly and polite
- Ability to deal with difficult clients or customers
- Excellent communication skills

**HOURS:** 0 hour contract with shifts allocated on a monthly basis

**PAY:** Meets National Minimum Wage

**CONTRACT:** Permanent, subject to a six-month probationary period

Applications consisting of a cover letter detailing your suitability for the role and a current CV should be sent to:

Kimberley Matthews, Commercial Operations Manager  
Museum of Army Flying  
Middle Wallop  
Stockbridge  
Hampshire, SO20 8FB

Or emailed to [corporate@armyflying.com](mailto:corporate@armyflying.com)

