



JOB OPPORTUNITY: CAFÉ ASSISTANT

Role: Part time

Salary: Meets national minimum wage.

Location: The Army Flying Museum, Middle Wallop, Stockbridge, Hampshire, SO20 8DY.

Hours: Weekend and school holiday cover.

Reporting to: Catering Manager

Purpose of Role

A Café Assistant's key responsibilities are:

- ◆ To be the first point of contact for customers
- ◆ To ensure all customers receive a first-class experience from the Apache Café
- ◆ To support the catering team

Specific Duties

- ◆ Making visitors to the Apache Café feel welcome and valued
- ◆ Providing a first class customer service
- ◆ Actively keeping the café in a good state of cleanliness
- ◆ Cash handling and till work.
- ◆ Delivering hot and cold food and drinks to tables.
- ◆ Clearing tables
- ◆ General cleaning of the café and kitchen
- ◆ Acting as first point of contact for complaints and suggestions
- ◆ Avoiding any complaints about customer service

Required Personal Capabilities and Experience

- ◆ Well-organised and self-motivated
- ◆ Presentable, friendly and polite
- ◆ Ability to deal with difficult clients or customers
- ◆ Excellent communication skills

Previous experience in a similar role is desirable, however full training will be given.

Applications consisting of a current CV should be sent by email to corporate@flying-museum.org.uk or to:

Sasha Glover, Commercial Operations Manager
Museum of Army Flying
Middle Wallop
Stockbridge
SO20 8DY.